

Home Team Transformation.

Chairman,

Officers serving in the Home Team are friends of our citizens today.

A good example is the Neighbourhood policing system.

The Singapore Civil Defence Force has opened its doors and held open houses at its fire stations.

The Home Team is people centric and with this comes a higher expectation of service delivery standards be it a 999 call or a 995 call.

Can the Ministry share the response rate of our home team officers to calls for assistance from the public.

What plans does the home team have to enhance its service delivery to make these services more accessible for the public.

Thank you.